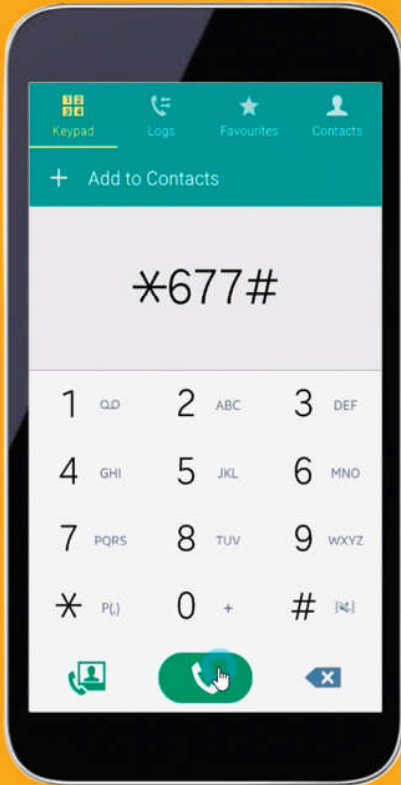


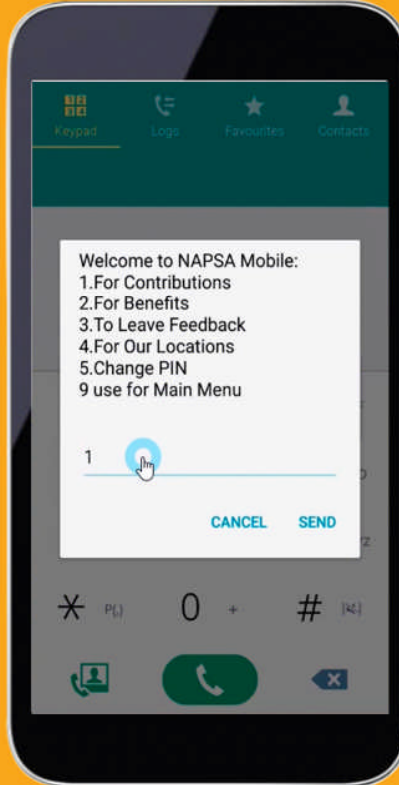


HOW TO ACCESS YOUR STATEMENT OF CONTRIBUTIONS USING NAPSA MOBILE USSD

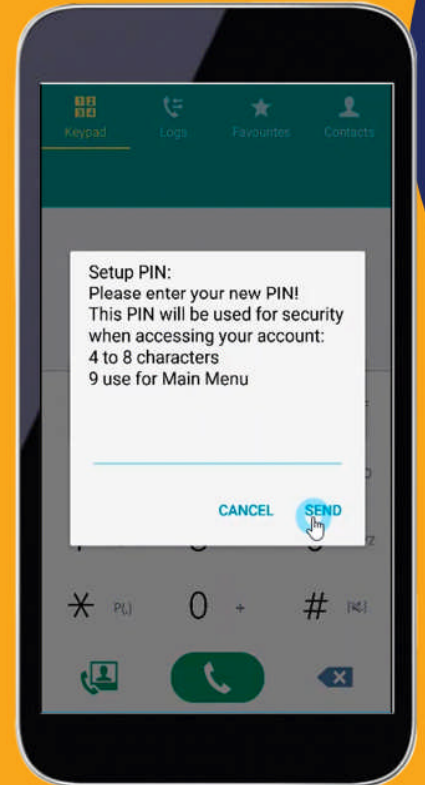
**Step 1. Dial *677#
On (Airtel, MTN or Zamtel)**



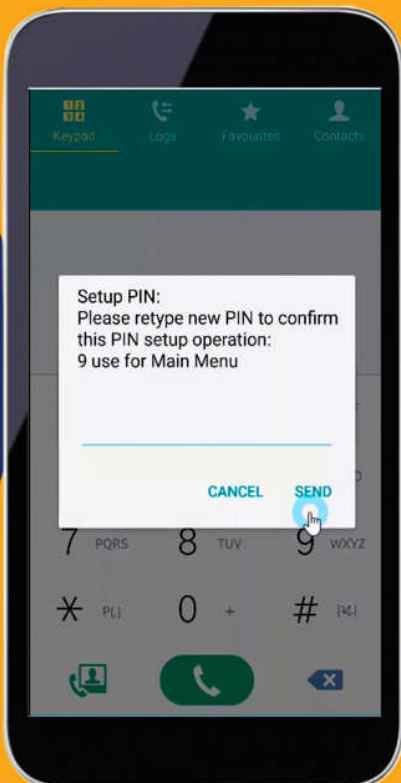
Step 2. Select 1 For Contributions



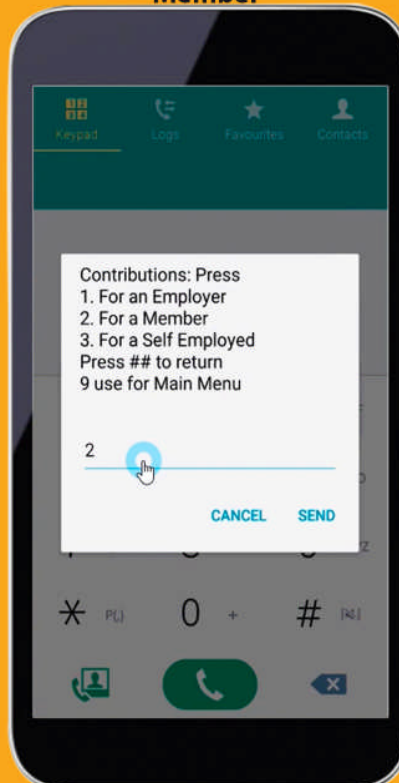
Step 3. Set Your Security PIN



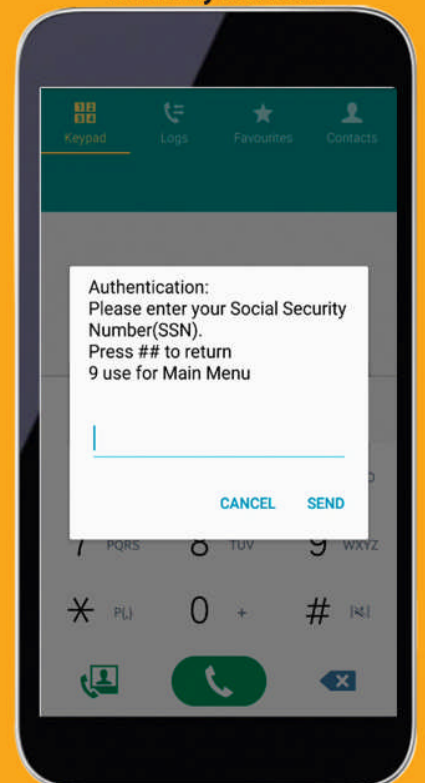
Step 4. Re-Enter Your PIN

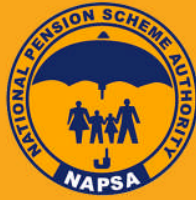


Step 5. Select 2 for Member



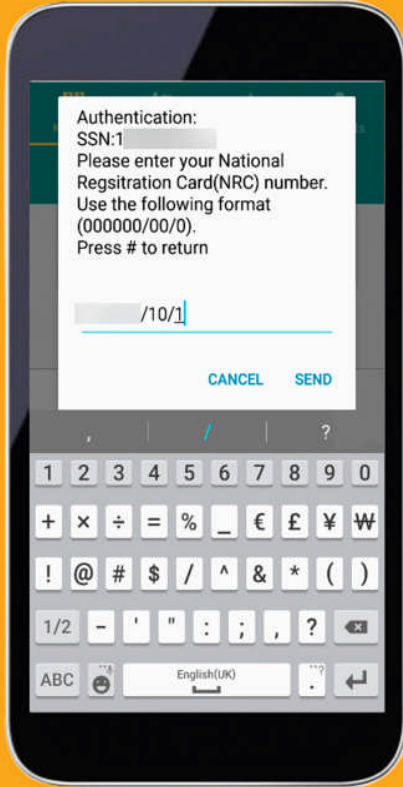
Step 6. Enter Your Social Security Number



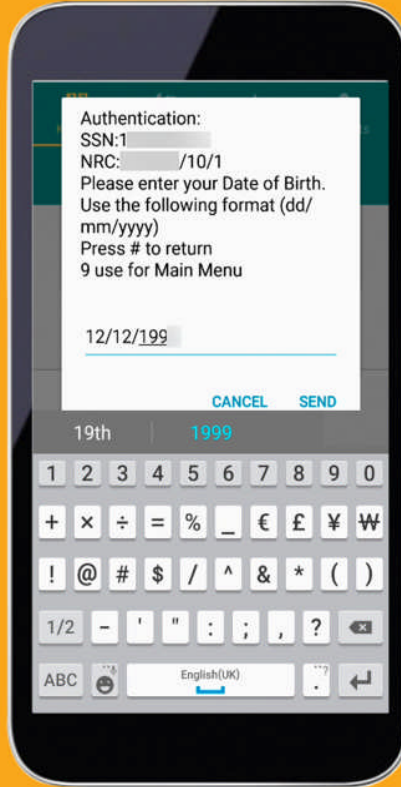


HOW TO ACCESS YOUR STATEMENT OF CONTRIBUTIONS USING NAPSA MOBILE USSD

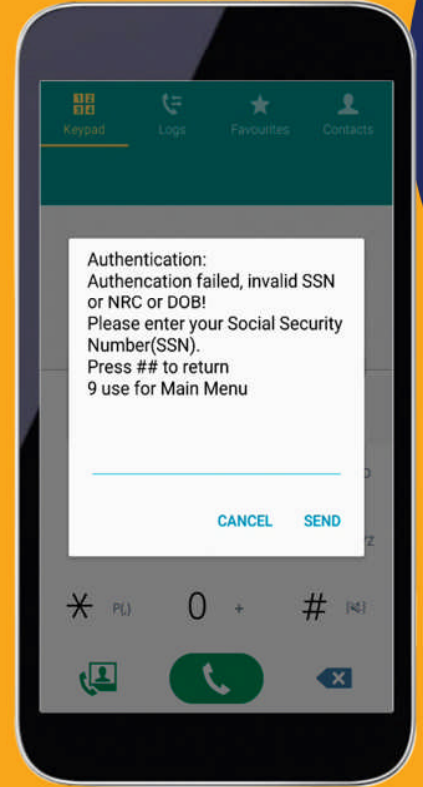
Step 7. Enter Your NRC Number



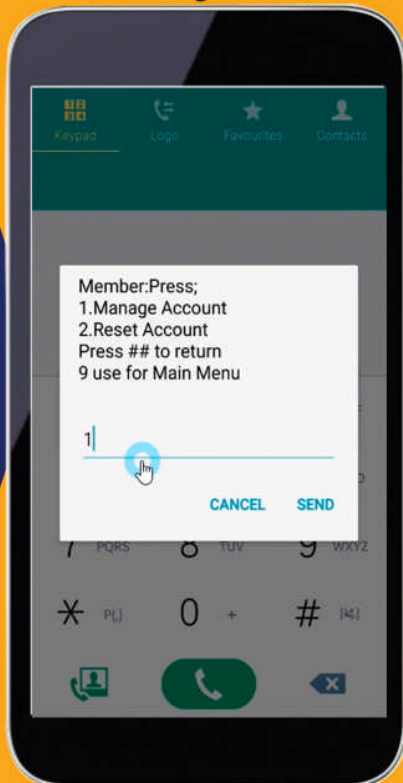
Step 8. Enter Your Date of Birth



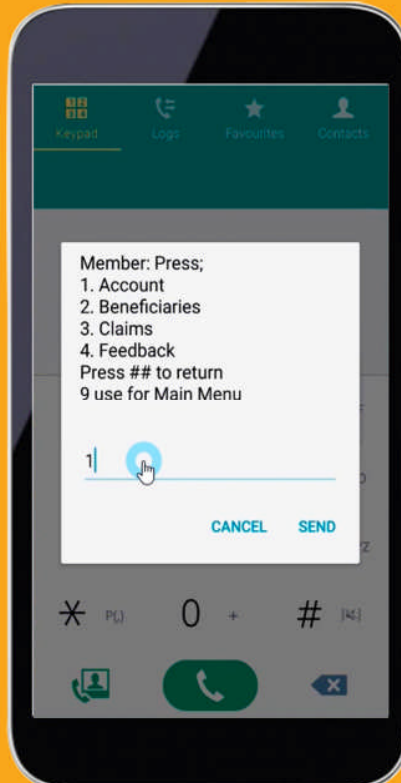
Step 9. If you get the error message below, email both sides of your NRC and a completed Member Registration Form to info@napsa.co.zm



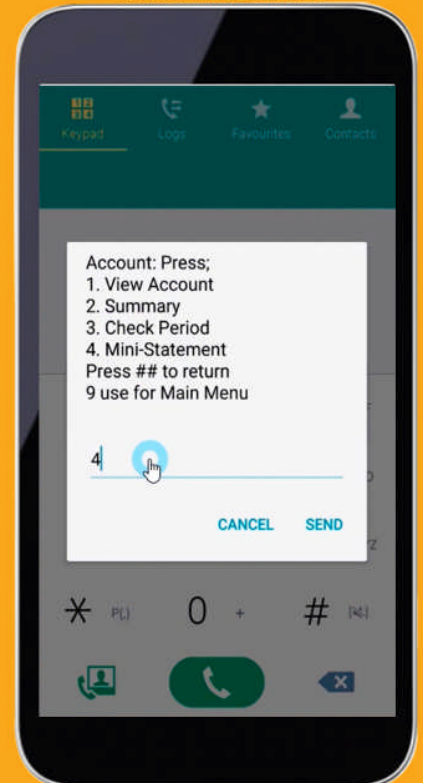
Step 10. If Successful. Select 1 To Manage Account



Step 11. Select 1 For Account



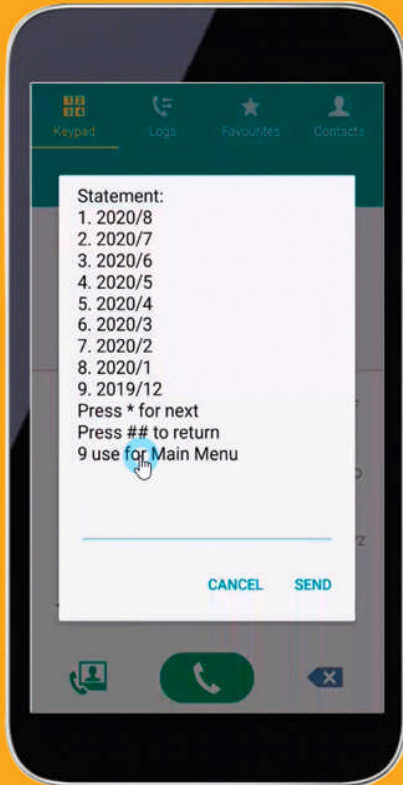
Step 12. Select 4 For A Mini Statement



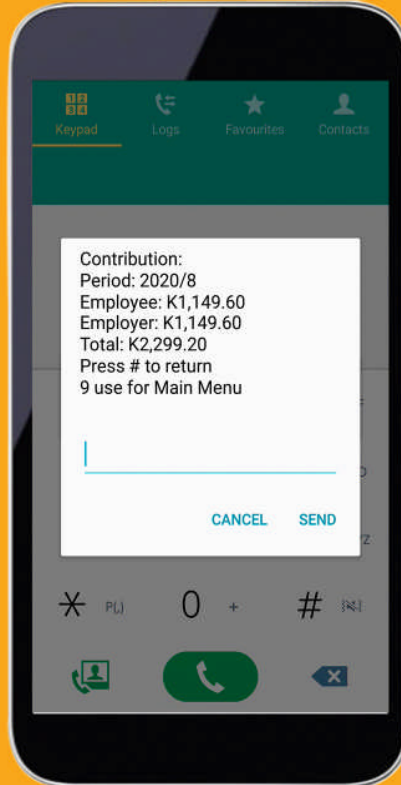


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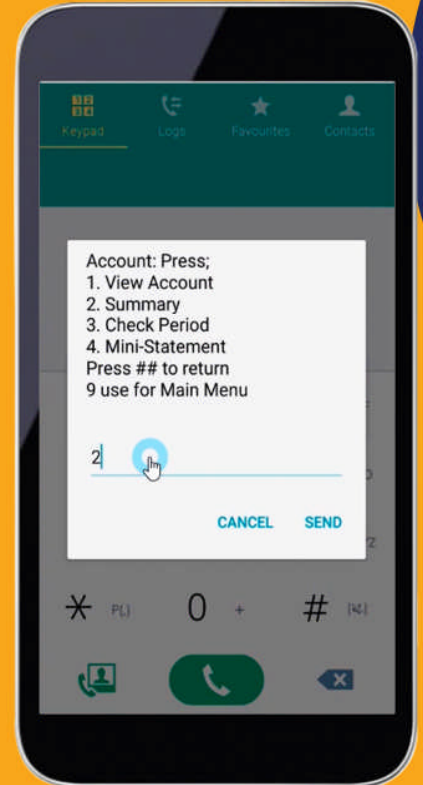
Step 13. The List of Months Contributed For Appears



Step 14. Select The Option Next To The Month You Want To View Figures For (e.g. 1)



Step 15. To View A Summary Go To The Main Menu and Select Option 2



Step 16. The Summary Is Displayed

